



# 2015 National Company and Property Awards: You Are a Winner!



Congratulations! Of the nearly 300 property management companies working with SatisFacts, your company is a 2015 national resident satisfaction award winner.

Part of winning a national award for a company's Insite and/or Annual Survey program is an attractive display to proudly show off at the corporate office. In addition, all properties share in the success of a **superior and exceptional company award** and should use the national company **award logos** to capitalize on this! You are encouraged to include images:

- On your company website (prospect, resident and client/investor facing pages)
- On property portals (both in prospect and resident facing pages) and Facebook pages
- In ILS listings and print ads (guides, etc.) and on ApartmentRatings.com (as a photo/image)
- In property and corporate brochures and collateral
- In resident and employee e-letters/newsletters
- To download award logos (company and property versions) go to [www.MySatisFacts.com](http://www.MySatisFacts.com) (username - support, password – materials).

In addition, our program includes **window clings** for individual award winning properties!

- Annual survey clients with an award winning score receive window clings when reports are delivered.
- Insite client property winners are determined annually as part of our awards program and if any were won, they are sent to you along with any national company award displays won.
- Proudly post the cling on the leasing office door to promote the community as a national award winner!

Awards and window clings will be shipped to your corporate office within 4 to 6 weeks.

**ANNUAL SURVEYS: COMPANY AWARDS**

**Guidelines to Qualify:**

- Based on units surveyed (not portfolio size) during the calendar year, AND
- Portfolio surveyed during the year must include at least 5 properties to qualify, AND
- If less than 5,000 units surveyed, units surveyed must be more than 50% of the total portfolio, AND
- Pilot programs do not qualify, AND
- To win any portfolio award in any size category, the score must be at least 3.85

**Winners:**

- **Exceptional Company Score (score of 4.5 or higher)**

- Churchill Residential

- **Superior Company Score (score of 4.00 - 4.49)**

- |                              |                               |                           |
|------------------------------|-------------------------------|---------------------------|
| ○ AJ Dvoskin                 | ○ HG Fenton Company           | ○ Preservation Management |
| ○ Buckingham Companies       | ○ Humphrey Management         | ○ Quintus Corporation     |
| ○ Chartwell Management       | ○ Investors Real Estate Trust | ○ Reside Living           |
| ○ Corcoran Jennison          | ○ Kaplan Properties           | ○ Shelter Properties      |
| ○ Corvias Military Living    | ○ Legend Management Group     | ○ Towne Properties        |
| ○ Grubb Properties           | ○ Malkin Properties           | ○ Trammel Crow            |
| ○ The Habitat Company        | ○ Pacific Living Properties   | ○ Wesley Apartment Homes  |
| ○ HallKeen Management        | ○ Pillar Properties           |                           |
| ○ Heartland Realty Investors |                               |                           |

- **Under 2,000 Units - National Award**

- **Highest Company Score: Pillar**

- **“Top 5” Company Score (in rank order)**

- |                        |                               |
|------------------------|-------------------------------|
| 1. Quintus Corporation | 3. Buckingham Companies       |
| 2. AJ Dvoskin          | 4. Heartland Realty Investors |

- **2,000 to 4,999 Units - National Award**

- **Highest Company Score: Churchill Residential**

- **“Top 5” Company Score (in rank order)**

- |                            |                         |
|----------------------------|-------------------------|
| 1. Legend Management Group | 3. Chartwell Management |
| 2. HG Fenton Company       | 4. Humphrey Management  |

- **5,000 to 9,999 Units - National Award**

- **Highest Company Score: Shelter Properties**

- **“Top 5” Company Score (in rank order)**

1. Towne Properties
2. Corcoran Jennison
3. Preservation Management

- **10,000+ Units - National Award**

- **Highest Company Score: Corvias Military Living**

- **“Top 5” Company Score (in rank order)**

- |                                |                        |
|--------------------------------|------------------------|
| 1. Investors Real Estate Trust | 2. The Habitat Company |
|--------------------------------|------------------------|

INSITE<sup>®</sup> : COMPANY AWARDS**Guidelines to Qualify:**

- Portfolio must have a minimum of 100 completed surveys combined for all modules under contract, AND
- Based on the combined overall score for all modules under contract, AND
- To win any portfolio award in any size category, the score must be at least 3.85

**Winners:**

- **Exceptional Company Score (score of 4.5 or higher)**

- |                                    |                             |                             |
|------------------------------------|-----------------------------|-----------------------------|
| • AJ Dwoskin                       | • Greco Properties          | • Pillar Properties         |
| • Allen & Rocks                    | • Greystar                  | • RedPeak Properties        |
| • Allstate Management              | • Hawthorne Residential     | • Regency Windsor           |
| • Altman Companies                 | • IPA Management            | • Reside Living             |
| • Altman Management Company        | • IPA 48West                | • Roseland Property Company |
| • Amerimar                         | • JC Hart Company           | • Shea Properties           |
| • Banner Property Management       | • Kaufman Development       | • Synco Properties          |
| • Bernstein Management Corporation | • LCOR                      | • Thayer Properties         |
| • BF Saul Company                  | • Legend Management Group   | • The Apartment Gallery     |
| • Blue Ridge Companies             | • Lincoln Military Housing  | • The Apartment House       |
| • CTL Management                   | • Madison Apartment Group   | • Thompson Michie           |
| • Darby Development                | • McDougal Properties       | • Trade Street              |
| • E&S Ring                         | • Metzger and Company       | • United Residential        |
| • Embrey Management                | • NA Properties             | • Vornado                   |
| • Epoch Management                 | • Pacific Living Properties | • Western Rim               |
| • First Realty Management          | • Panther Properties        | • Winn Military Housing     |
|                                    | • Pickwick Apartments       |                             |

- **Superior Company Score (score of 4.00 - 4.49)**

- |                                    |                                       |                              |
|------------------------------------|---------------------------------------|------------------------------|
| • A & G Management                 | Services                              | • Maryland Management        |
| • Advenir                          | • Draper & Kramer                     | • Matrix Residential         |
| • Aldon Management Corp            | • Drucker & Falk                      | • MC Companies               |
| • Allied Orion                     | • Echelon Property Group              | • Merge Management           |
| • Andover                          | • ECI Group                           | • Merion Residential         |
| • Artcraft Management              | • Fairfield Properties                | • Milestone Management       |
| • The Bainbridge Companies         | • First Communities                   | • Mill Creek                 |
| • Balfour Beatty Residential       | • FPI                                 | • Mills Properties           |
| • Baron Properties                 | • Franklin Street                     | • Morgan Properties          |
| • Berkshire Property Advisors      | • Gates Hudson                        | • MSC                        |
| • BH Management                    | • Grady Management                    | • NOVO                       |
| • BM Smith                         | • Griffis Residential                 | • Oculus Realty              |
| • Buckingham Companies             | • Heartland Realty Investors          | • Orion Residential          |
| • Burkely Communities              | • Hercules                            | • Panco Management           |
| • Burns Management                 | • Holland Residential                 | • Paradigm Management        |
| • Capstone Companies               | • Horning Brothers                    | • Paragon Properties         |
| • Carroll Organization             | • Humphrey Management                 | • Park Properties            |
| • Chartwell Management             | • Incore Residential                  | • Patrician Management       |
| • Cherishome                       | • Invitation Homes                    | • Pegasus Residential        |
| • Contemporary Management Concepts | • Jersey Central                      | • Perennial Properties       |
| • Commerce Capital Partners        | • JVM Realty                          | • Polinger Shannon and Luchs |
| • Continental Realty Corp          | • Kaplan Properties                   | • Preservation Management    |
| • Corcoran Management              | • Kayne Anderson Real Estate Advisors | • Princeton Properties       |
| • Cornerstone                      | • Kettler Management                  | • Providence Management      |
| • Cottonwood Residential           | • Korman Residential                  | • The Rachuba Group          |
| • DARO                             | • Lindy Communities                   | • Realstar                   |
| • Davlyn Investments               | • Liss Property Group                 | • Relative Properties        |
| • Dominion Management              | • MAA                                 | • Richman Property Services  |

## National Award Winners

- Ross Management Services
- RW Selby
- Sandalwood Management
- Sealy Management
- Steven Scott Management
- Sunrise Management
- Switzenbaum & Associates
- The Ardizzone Group
- The Towers Companies
- Tribridge Residential
- Tricap Residential Group
- Trilogly Real Estate Group
- Triumph Management Company
- Vantage-Edgewood Management
- Viking Associates
- Volunteer Properties
- Waterton Residential
- Winn Residential
- Woodmont Properties
- WRH Realty
- Zimmerman Companies
- ZRS Management
- Zuckerman Gravely

### • Under 2,000 Units - National Award

- **Highest Company Score: The Apartment House**

- **“Top 5” Company Score (in rank order)**

1. United Residential
2. LCOR
3. Pillar Properties
4. Metzger and Company

### • 2,000 to 4,999 Units - National Award

- **Highest Company Score: Regency Windsor**

- **“Top 5” Company Score (in rank order)**

1. JC Hart Company
2. Legend Management Group
3. The Apartment Gallery
4. First Realty Management

### • 5,000 to 9,999 Units - National Award

- **Highest Company Score: Banner**

- **“Top 5” Company Score (in rank order)**

1. Thompson Michie
2. Roseland Property Company
3. Western Rim
4. Trade Street

### • 10,000 to 19,999 Units - National Award

- **Highest Company Score: Hawthorne**

- **“Top 5” Company Score (in rank order)**

1. CTL Management
2. Blue Ridge Companies
3. Madison Apartment Group
4. ZRS Management

### • 20,000+ Units - National Award

- **Highest Company Score: Greystar**

- **“Top 5” Company Score (in rank order)**

1. Lincoln Military Housing
2. Winn Military Housing
3. Holland Residential
4. MAA

### SatisFacts™:

SatisFacts™ ([www.satisfacts.com](http://www.satisfacts.com)), a division of Internet Brands, is the industry’s retention and reputation management authority, working with hundreds of management companies and more than a million apartment units nationally. SatisFacts’ feedback and reputation management systems Take the Guesswork Out of Retention™, and help clients reduce turnover, grow NOI and boost online reputations. For more information please email us at [info@satisfacts.com](mailto:info@satisfacts.com).