



2014 National Company and Property Awards: You Are a Winner!



Congratulations! Of the nearly 300 property management companies working with SatisFacts to help improve the resident experience, satisfaction, retention and reputation, your company is a 2014 national resident satisfaction award winner.

Part of winning a national award for a company's Insite and/or Annual Survey program is an attractive display to proudly show off at the corporate office. In addition, all properties share in the success of a **superior and exceptional company award** and should use the national company **award logos** to capitalize on this! You are encouraged to include images:

- On your company website (prospect, resident and client/investor facing pages)
- On property portals (both in prospect and resident facing pages) and Facebook pages
- In ILS listings and print ads (guides, etc.) and on ApartmentRatings.com (as a photo/image)
- In property and corporate brochures and collateral
- In resident and employee e-letters/newsletters
- To download award logos (company and property versions), go to www.SatisFacts.com, click on "MySatisFacts Log In" on the top right (username - support, password – materials).

In addition, our program includes **window clings** for individual award winning properties!

- Annual survey clients with an award winning score receive window clings when reports are delivered.
- Insite client property winners are determined annually as part of our awards program and if any were won, they are sent to you along with any national company award displays won.
- Proudly post the cling on the leasing office door to promote the community is a national award winner!



ANNUAL SURVEYS: COMPANY AWARDS

Guidelines to Qualify:

- Based on units surveyed (not portfolio size) during the calendar year, AND
- Portfolio surveyed during the year must include at least 5 properties to qualify, AND
- If less than 5,000 units surveyed, units surveyed must be more than 50% of the total portfolio, AND
- Pilot programs do not qualify, AND
- To win any portfolio award in any size category, the score must be at least 3.85

Winners:

- **Exceptional Company Score (score of 4.5 or higher)**

- Churchill Residential

- **Superior Company Score (score of 4.00 - 4.49)**

- | | | |
|---------------------------|------------------------------|-----------------------------|
| ○ AJ Dvoskin | ○ Grubb Properties | ○ Quintus Corporation |
| ○ Allen & Rocks | ○ Guardian Real Estate | ○ Shelter Properties |
| ○ Blue Ridge | ○ Heartland Realty Investors | ○ Thayer Properties |
| ○ Columbia Residential | ○ HG Fenton | ○ Towne Properties |
| ○ Continental Realty | ○ Legend Management | ○ Trammell Crow Residential |
| ○ Corcoran Jennison | ○ Pacific Living | ○ Western Rim |
| ○ Corvias Military Living | ○ Pillar Properties | |
| ○ First Realty | ○ Preservation Management | |

- **Under 2,000 Units - National Award**

- **Highest Company Score: Quintus Corporation**

- **“Top 5” Company Score (in rank order)**

- | | |
|------------------------|----------------------|
| 1. Quintus Corporation | 4. Thayer Properties |
| 2. Legend Management | 5. AJ Dvoskin |
| 3. Pillar Properties | |

- **2,000 to 4,999 Units - National Award**

- **Highest Company Score: Churchill Residential**

- **“Top 5” Company Score (in rank order)**

- | | |
|--------------------------|-----------------|
| 1. Churchill Residential | 4. First Realty |
| 2. Allen & Rocks | 5. Western Rim |
| 3. HG Fenton | |

- **5,000 to 9,999 Units - National Award**

- **Highest Company Score: Shelter Properties**

- **“Top 5” Company Score (in rank order)**

- | | |
|-----------------------|-------------------------|
| 1. Shelter Properties | 4. Columbia Residential |
| 2. Blue Ridge | 5. Continental Realty |
| 3. Towne Properties | |

- **10,000+ Units - National Award**

- **Highest Company Score: Corvias Military Living**

- **“Top 5” Company Score (in rank order)**

- | | |
|----------------------------|----------------------------|
| 1. Corvias Military Living | 2. Weidner Apartment Homes |
|----------------------------|----------------------------|

INSITE[®]: COMPANY AWARDS

Guidelines to Qualify:

- Portfolio must have a minimum of 100 completed surveys combined for all modules under contract, AND
- Based on the combined overall score for all modules under contract, AND
- To win any portfolio award in any size category, the score must be at least 3.85

Winners:

- **Exceptional Company Score (score of 4.5 or higher)**

- | | | |
|---------------------|--------------------|------------------|
| • Allstate | • Bernstein | • Drucker & Falk |
| • Alpha Barnes | • BF Saul | • E&S Ring |
| • Altman Management | • Carter Haston | • Epoch |
| • Artcraft | • Caviness & Cates | • First Realty |
| • Banner | • Daniel Corp | • Greco |



- Hagan
- Hawthorne
- IPA
- JC Hart
- LCOR
- Legend
- Madison
- McDougal

- NA Properties
- Panther
- Paradigm
- Pillar
- Regency Windsor
- Roseland
- Shea
- Southern Management

- Synco
- Thayer Properties
- The Apartment Gallery
- The Apartment House
- Thompson Michie
- United Residential

- **Superior Company Score (score of 4.00 - 4.49)**

- Advenir
- Aeris Properties
- AJ Dwoskin
- Altman Companies
- Amerimar
- Andover
- Bainbridge
- Baron
- Berkshire
- BH Management
- Buckingham
- Burns Management
- Capstone
- Chartwell
- Cherishome
- CMC
- ComCapp
- Commonwealth
- Corcoran Management
- Cornerstone
- Cottonwood
- CTL
- Darby
- DARO
- Davlyn Investments
- Desert Gardens
- Dominion
- Draper & Kramer
- Echelon
- ECI Group
- Embrey
- Fairfield
- First Communities
- Forty2 LLC
- Franklin Street
- Gates Hudson
- GFI
- Greystar

- Griffis
- Guardian
- Habitat
- Heartland
- Hercules
- Herman & Kittle
- Horning Brothers
- Humphrey
- IMT
- Incore Residential
- Invitation Homes
- Jersey Central
- JVM
- Kamson
- Kaufman
- Kettler
- Korman
- Lincoln Military
- Lindy
- Liss
- MAA
- Maryland Management
- Matrix
- MC Companies
- Merge Management
- Merion Realty
- Milestone
- Mill Creek
- Morgan Properties
- MSC
- Pacific Living
- Panco
- Paragon
- Park Properties
- Patrician Military
- Pegasus
- Perennial Properties
- Pinnacle

- Place Properties
- Polinger
- Preservation
- Princeton Properties
- Providence
- RedPeak Properties
- Reside
- Richman Property Services
- Riverstone
- Ross Management
- RW Selby
- Sandalwood
- Steven Scott
- Sunchase American
- Sunrise
- Switzenbaum
- The Ardizzone Group
- The Madera Companies
- The Tower Companies
- TR Lawing
- Trade Street
- Tribridge
- Tricap
- Trilogly
- Vantage-Edgewood
- Viking Associates
- Vornado
- Waterton
- WC Smith
- Western Rim
- Winn Military
- Winn Residential
- Winthrop Management
- WRH Realty
- WRIT
- Zimmerman
- ZRS
- Zuckerman Gravely

- **Under 2,000 Units - National Award**

- **Highest Company Score: LCOR**
- **“Top 5” Company Score (in rank order)**
 1. LCOR
 2. Caviness & Cates
 3. The Apartment House

4. United Residential
5. BF Saul

- **2,000 to 4,999 Units - National Award**

- **Highest Company Score: Legend**
- **“Top 5” Company Score (in rank order)**
 1. Legend
 2. Regency Windsor

3. Panther
4. Allstate



5. JC Hart

- **5,000 to 9,999 Units - National Award**

- **Highest Company Score: Banner**
- **“Top 5” Company Score (in rank order)**
 1. Banner
 2. Paradigm
 3. Shea

4. Thompson Michie
5. Roseland

- **10,000 to 19,999 Units - National Award**

- **Highest Company Score: Hawthorne**
- **“Top 5” Company Score (in rank order)**
 1. Hawthorne
 2. Madison
 3. Drucker & Falk

4. ZRS
5. Bainbridge

- **20,000+ Units - National Award**

- **Highest Company Score: Southern Management**
- **“Top 5” Company Score (in rank order)**
 1. Southern Management
 2. Lincoln Military
 3. Pegasus

4. Winn Military
5. Greystar

SatisFacts™:

SatisFacts™ (www.satisfacts.com), a division of Internet Brands, is the industry’s retention and reputation management authority, working with hundreds of management companies and more than a million apartment units nationally. SatisFacts’ feedback and reputation management systems Take the Guesswork Out of Retention™, and help clients reduce turnover, grow NOI and boost online reputations. To obtain more information, contact Doug Miller at 866.655.1490 x100 or dmiller@satisfacts.com.